



GENERAL REGULATIONS

Dear passenger

HOTEL ONTIVEROS Administration has provided the following general regulations which must be of your knowledge

- We request at the moment you leave the room, please leave the key at reception desk.
- According to **Tobacco Law 20.660**, which we are obliged to comply with it as a Hotel. we have arranged the appropriate signage in all those places where smoking is **prohibited, including rooms of the HOTEL.**

The danger of leaving a burning cigarette may result in fire or accidents that could result in invaluable damage to YOU as well as for our Company

For those passengers who smoke, please excuse any inconvenience this may cause and we appreciate your understanding with this regulation and **no smoking inside the room**, and do so only at those sites duly signed with corresponding ashtrays.

In case of non-compliance with existing regulation, Hotel Ontiveros will add costs for carpet cleaning, curtains washing, and paint of room among others to passenger bill at check-out moment.

- For safety and control purposes doors arranged as escape routes must be kept closed.
- Please avoid disturbing noises in areas near the rooms.
- No pets allowed, except Law 20,422 (guide dogs).

Sincerely,

The Administration.